

Cookie policy

Updated 2026

Introduction

The Refernet website uses cookies - this website is located at www.refernet.co.uk
We will ask you to consent to our use of cookies when you use our website and services.

About cookies

A cookie is a file containing an identifier (a string of letters and numbers) that is sent by the Refernet website to a web browser and is stored by the browser. The identifier is then sent back to the Refernet website each time the browser requests a page from the Refernet website.

Cookies may be either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed.

Cookies do not contain any information that personally identifies a user, but personal data that we store about you may be linked to the information stored in and obtained from cookies.

Cookies that we use

We use cookies for the following purposes:

Analysis - we use cookies to help us to analyse the use and performance of our website and services, specifically Google Analytics.

Consent - we use cookies to store your preferences in relation to the use of cookies more generally.

Managing cookies

Most browsers allow you to refuse to accept cookies and to delete cookies. The methods for doing so vary from browser to browser, and from version to version. You can however obtain up-to-date information about blocking and deleting cookies via these links:

<https://support.google.com/chrome/answer/95647> (Chrome);

<https://support.mozilla.org/en-US/kb/enhanced-tracking-protection-firefox-desktop> (Firefox);

<https://help.opera.com/en/latest/security-and-privacy/> (Opera);

<https://support.apple.com/en-gb/guide/safari/manage-cookies-and-website-data-sfri11471/mac> (Safari);

<https://support.microsoft.com/en-gb/help/4468242/microsoft-edge-browsing-data-and-privacy> (Edge).